

To Our Valued Patients:

You, our patients, are at the heart of everything we do. Our community has been through a lot over the last few months and we are looking forward to reopening our doors to provide dental care. While many things have changed, one thing has remained the same: our commitment to your safety. Your dental health is important and impacts your overall health, and we are committed to supporting each and every one of you as we return to full service beyond emergency care.

Infection control has always been a top priority for our practice. We at G2 South are going above and beyond infection prevention recommendations by our governing entities to ensure you and your family are safe.

Our practice follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We have an entire committee dedicated to receiving updates from these entities and immediately implementing best practices within our office.

You will see some of the following changes when it is time for your next appointment:

- Our office staff will communicate with you when making or confirming your appointment and ask some screening questions. You will be asked to answer those same questions again when you arrive for check in, and again once in the treatment room. Please be patient as this is the new protocol for COVID.
- Your temperature will be taken upon arrival. If you have a temperature higher than 100.4, you will be asked to reschedule your appointment and contact your physician for COVID follow up.
- You will be asked to please wear a mask when entering and leaving the office.
- We will have hand sanitation that we will ask you to use prior to entering the office.
- Appointments will be managed to allow for social distancing between patients - this might mean that you're offered fewer options for scheduling your appointment.
- Appointments may be longer than usual to account for screening measures
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.
- Our entire team may look a little different to you – clinical staff will be in gowns, masks and face shields. Our front desk staff will be wearing masks.
- Plexiglass has been installed at the front desk.
- In order to maintain social distancing requirements, please do not bring anyone with you who does not have an appointment with us. Exceptions: Parents will need to accompany your child to their appointment. Patients who need help with mobility may have one person accompany them.

Thank you for being our patient. We are happy to answer any questions you may have about the steps we take to keep you, and every patient in our practice safe. To make an appointment, please call our office at 651-464-2248.

We value your trust and loyalty, and look forward to welcoming back our patients, neighbors and friends.

Dr. Patet and team